RESERV • • • Voar Voos Panorâmicos	Barreirinnas,/2025.
Passenger ————	Hour::
Name: ID: E-mail: Phone:	

1. Flight and cancellation policy

To ensure safety and the best experience during our panoramic flights over Lençóis Maranhenses, we follow operational guidelines based on aeronautical standards. We ask that you pay attention to the following important points:

1.1. Seat Selection

- The distribution of passengers on the aircraft is determined exclusively by the pilot, in accordance with the weight and balance criteria required for safe flight.
- Seat allocation is intended to maintain aircraft stability and may not follow a first come, first served basis or personal preference.

1.2. Type of Aircraft Used

- The aircraft to be used will be defined according to the number of passengers confirmed on the flight.
- Our fleet is made up of approved and regularly inspected aircraft, ensuring comfort, safety and excellent visibility for all passengers.

1.3. Safety First / O S PANORA / COS

- All operational decisions are made based on Brazilian civil aviation regulations and aim to prioritize the safety of passengers and crew.
- In case of climate change, weight above the permitted limit or technical need, the flight may be rescheduled or redistributed as assessed by the team.



Voar Voos Panorâmicos Passenger Name: ID: E-mail: Phone:

2. Flight and cancellation policy

- **2.1.** To make your reservation, you must pay 50% of the flight cost.
- **2.2.** Reservations cancelled up to 15 days before the flight date will be refunded 100% of the amount.
- **2.3.** Reservations cancelled 15 days or less in advance will be refunded 50% of the amount.
- **2.4.** Reservations cancelled 5 days or less in advance will not be refunded.
- **2.5.** Passengers who fail to show up or are late on the day of the flight will be considered a no-show and will not be reimbursed.
- **2.6.** In case of cancellation and refund, the company has up to 5 business days to make the payment.

We appreciate your understanding and collaboration. Our mission is to provide an unforgettable experience, with total safety and responsibility!

I am aware of the cancellation terms of Voar Voos Panorâmicos

Passenger Signature:



